

**1. Where can I read information about operating the VPG-2100?**

The VPG-2100 Quickstart guide contains a quick walkthrough of basic VPG-2100 operation and features. Visit <http://downloads.vprime.com/> to download the document.

**2. What will happen if my display does not have an EDID?**

The VPG-2100 does not support video sinks that do not have a valid EDID.

**3. What is the function of the additional ports on the back of the VPG-2100?**

These ports are not used. Do not attach anything to these ports. Only use the power adapter and two upper video outputs.

**4. What is the function of the USB ports?**

The USB ports on the front of the device are used for system updates and library imports. More information regarding their function is detailed in the VPG-2100 Quickstart Guide.

**5. How many displays can the VPG-2100 drive at once?**

The VPG-2100 can drive up to two displays simultaneously. These can be in any combination (DP and HDMI, DP Multistream, DP and DVI, etc.).

**6. Why did the VPG not properly display a timing in my device's EDID?**

Not all timings are supported by the VPG-2100. For instance, the minimum resolution for HDMI is 720p and for DisplayPort it is 300x200. For a full list of limitations, please read the VPG-2100 ReadMe. Visit <http://downloads.vprime.com/> to download the document.

**7. What if I have other questions not covered by this FAQ?**

Please contact Vprime support at [support@vprime.com](mailto:support@vprime.com)